



# The Bolt-Hole

self catering at Aloe Corner

## Address

21 Cabriere Street, Franschhoek

The Bolt-Hole is situated in the best quarter of Franschhoek village, within five minutes' walk to restaurants, shops, wineries and amenities.

## Children

All ages welcome

## Internet/Wi-Fi

Network name: Map Room

Password: 0724641240

## Neighbours

The Bolt-Hole is in a residential neighbourhood and we ask you to take this into account, especially with noise levels.

## Office

If you need anything please give us a call:

**Peter:** +27 (0)72 482 5909

## Welcome to The Bolt-Hole

Please make yourself at home and let us know if there is anything else you need, and we will do our best to assist you.

*'Any lawful and achievable request will be considered!'*

## Remotes, house alarm & security

There is one remote on the Bolt-Hole's key ring: with a blue alarm button, and a red 'panic' button. The 'panic' button alerts ADT armed response – please be careful to only press this in an emergency.

Please always set the alarm when you go out. First close and lock all the doors and windows (including the garden doors).

### To set the alarm:

On the alarm remote press the blue button once. A blue light will come on above the front door. You will also hear a beep sound: this is the alarm activating.

### To deactivate the alarm:

Before unlocking the door, press the blue alarm button on the alarm remote once. The blue light above the door will turn off, followed by a beep sound. You can now enter. *Note* : if the blue light is still on, the alarm has not been de-activated.

### To set alarm at night:

To the right-hand side of the front door is a white switch that simply turns a blue alarm light on, giving the impression that an alarm is activated. Please only turn it on at night, and remember to turn it off again in the morning.

## Gates

The gate is latched with a chain and carabineer, please ensure that it is properly latched when you go out.

## Electricity

The main distribution panel is situated at the back of the crockery cupboard, behind the breakfast table. Franschhoek is blessed with regular power cuts and when possible, we will try to give you advanced warning if a power cut is scheduled. Should the electricity trip, push the green switch (labelled 'Main Switch') down, and then up again. You can also top up the power at the BP Petrol Station or at the Pick 'n Pay supermarkets. You will need to give the code: **04167937111** for 21 Cabriere Street.

## Hot Water

If for some reason, you don't have hot water, please check that the switch labelled 'HWC' on the main distribution panel is up – this panel can be found in the crockery cupboard, next to the breakfast table.

## Air conditioning & ceiling fans

There are air-conditioning units in both bedrooms. They are both operated by the white 'DB' remotes also found in each bedroom. Please make sure that all doors and windows are closed when using the air conditioning and make sure the unit is switched off when out. The ceiling fan in the main bedroom is operated by the 'Radiant' wall dial, and the wall-mounted fan in the second bedroom has a simple on/off wall switch.

## Hob, oven & dishwashing machine

There is a gas hob and an electric oven in the kitchen. The hob uses a pilot light to light each 'plate'. If you do run out of gas, please give Peter a ring and we will replace the canister. Both the dishwasher and washing machines are hidden in a cupboard under the kitchen counter, facing the breakfast table.

## Crockery, etc

Search all the cupboards, shelves and drawers in the kitchen for crockery, utensils and cutlery – you should find things roughly where you would expect to find them in your own home. If not, please ask Venah or Peter.

## Breakages

We operate an honour system based on trust. If you break something, please leave an appropriate amount to replace the breakage. Glasses & mugs R50, Towels R150.

## Booklibrary

You are welcome to read all and any of the books, but please leave these collections as intact as you found them.

## Laundry

You will find a washing machine in a cupboard under the kitchen counter, facing the breakfast table. We supply a small amount of laundry detergent just to get you started.

La Laundry is our local laundromat situated in the parking lot of the family Pick 'n Pay. Tel 021 876 4014. Franschhoek Laundry collects & returns. Call Fred on 082 775 3870.

## Emergency contacts

MEDICARE EMR	082 41 3560
FIRE	021 808 8888
POLICE	021 876 8061

## Emergency room / hospital

*Berlyn Street, Paarl*

24/7 Emergencies:	021 807 8012
Reception:	021 807 8000

## Security

Pepler Alarms

24/7 Emergencies:	021 876 3329
Control room:	021 876 3308

## Pharmacy

*62 Huguenot Street, Franschhoek*

24/7 Emergencies:	084 555 2400
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## Doctors

*18 Dirkie Uys Street, Franschhoek*

Dr Heywood (GP):	021 876 2474
Dr v d Merwe (GP):	021 876 2304

## Dentist

*11 Dorp Street, Paarl*

Dr Victor:	021 872 2774
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## Other useful contacts

### Airport

Flight information	021 937 1200
Helpdesk	021 937 1257

### Taxi transfers

Lizel	078 832 0887
Tim	083 256 7335
(or email: tctoursandtrans@gmail.com)	
Winelands Experience	021 876 4042
(or email: info@winelands.travel)	
TukTuk:	062 129 9109

### Babysitting

Mrs S. (Julia Sinfield)	076 339 0888
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### Tourist information

Franschhoek Wine Valley	
021 876 3603	

## DSTV channel guide

Here is a brief list of available channels, or log onto: [guide.dstv.com](http://guide.dstv.com) for a more detailed guide.

Movie channels	103 to 111
BBC Entertainment	120
Discovery Channel	121
Comedy	122
BBC Lifestyle	174
Food	175
National Geographic Channel	181
Nat Geo Wild 182	182
Animal Planet	183
BBC Knowledge	184
History Channel	186
Discovery World	187
News: - BBC - CNN - SKY News	400 401 402
Children's channels	301 -309
Bloomberg	411
Interactive weather	415
Live Sport	201 – 207
Music	801 and up

## DSTV, satellite television & DVD

The television is hidden behind the David Livingstone blind above the fireplace. The DVD and DSTV box is to the right of the fireplace.

### TV & DVD operating instructions

There are three remotes used to operate the TV, DSTV and the DVD player.

#### To turn the TV on

- Use the black Hisense remote. Press the red 'ON' button (it can take a few seconds to come on).
- To navigate the channels, use the small black DSTV remote, pressing P+ or P- accordingly.
- Pressing the 'i' button once will display name of the channel you are on.
- Pressing the 'i' twice will give you a detailed description of the channel and programme currently on, as well as future listings.

#### To operate the DVD player

- Press the 'power' button on the white 'Philips' remote.
- Insert disk into unit.
- On the Hisense remote, press 'INPUT' and switch to AV.
- Press 'play' on the black 'Philips' DVD remote and follow the on-screen instructions.

#### To return TV from DVD

- Press 'INPUT' button on the Hisense remote and select HDMI 1

#### To turn off TV/DSTV

- Press the red 'POWER' button once on the Hisense remote.

## Pool

Currently, there are no barriers to the pool and the use of the swimming pool is at your own risk. If it is really hot, please keep an eye on the pool levels and top it up to half way up the skimmer box if necessary.

## Garden & pool maintenance

The garden service comes in on a Tuesday and Saturday (10am – 2pm), and a pool service comes on a Wednesday.

## Refuse

Refuse is collected on **Mondays, Wednesdays and Fridays**. Housekeeping will empty the bin on your behalf during the week. For overflow over weekends, please dump the refuse into the black plastic bags provided, place them into the big black wheelie bin found in the driveway.

## Animals and insects

We have no threatening species of pets or wildlife in the garden that we know of. It's a good idea to use insect repellent, particularly on windless summer nights. Sometimes in the summer there might be a cricket that makes its way into the house – a quick spurt of Doom, found in a tin in the metal cabinet and in the upstairs bedroom, will make sure that you get a good night's sleep. Squirrels run on the roof - it is advisable to close the skylights at night.

## Barbeque

The wood-burning barbecue – or 'braai' in South Africa – is located on the pool terrace. Wood is stored under the barbeque, in baskets by the main fireplace inside, or outside in the woodshed at the back of The Map Room's driveway (this is the adjoining property).

It is simple to get going and use, but these instructions that could come in handy:

- Place some firelighters at the base of the little box to the inside-right of the barbeque.
- Stack wood (or you can also use fire briquettes) over the firelighters, and then light.
- The wood (or briquettes) will catch as the firelighters burn.
- Coals will fall beneath as the wood burns. As they do, scrape them over to underneath the barbecue grid and continue to stack more wood in the box until you have enough coals to roast your meat.
- You can lift the grid to different levels for different heat intensities.

## Franschhoek essentials

The Bolt-Hole is located within walking distance of all the village amenities.

### Shopping

Woolworths Food is situated in the main road in the centre of town. Their fresh produce and readymade meals are unmatched.

Pick 'n Pay caters for all grocery and household needs and can be found in the small shopping centre as you enter the village (opposite the BP Garage) at the beginning of Cabriere Street.

### Wine & wine tasting

Many of the wine estates offer tastings, some by appointment only. Have a look at the wine map (on the hall table) for more detailed information. La Cotte Inn (cnr Main and Louis Botha streets) offers a wide range of superb local and international wines, beers, spirits, mixers, as well as a fantastic selection of imported cheeses. Speak to the guru Ludwig on: 021 876 3775

### Farmers' market

Held every Saturday morning (unless it is raining), under the oaks in the NG Kerk's churchyard (Main Rd), between 9am and 3pm. Offering a delicious range of goodies to eat, live music, crafts, organic veggies and a bloody good coffee!

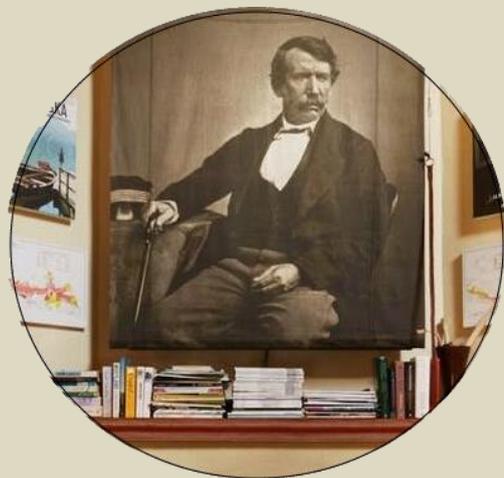
### Restaurants

Franschhoek is known as the gastronomic capital of South Africa: please take a look at our restaurant guide for our recommendations.



In high season the top restaurants are often fully booked, often more than a month in advance, so we advise you to book early.

Franschhoek has a long history to the birth of South Africa. The history is for you to discover, but Franschhoek is all about eating, drinking and feeling the spirit of the mountains and their moods, in what has to be one of the most beautiful valleys on earth.



### COVID RESTRICTED SALES HOURS

South Africa is currently at Level 1. Not all shops are operating at their normal times and not all restaurants are open everyday. Alcohol may not be sold for off-site consumption at weekends or after 17:00. Restaurants and wine farms may sell alcohol for on-site consumption beyond these hours.

## Wood-burning fires

There is also a Wood-burning stove in the living room.

### To light the stove:

- Insert two pieces of wood on the bottom layer and put a firelighter between them, and light it.
- Layer three pieces across this bottom layer.
- Close the door but do not lock it, the additional air will help get the fire started.
- Once hot, you can shut the door and open the vent at the bottom.
- If you open the vent fully, it will burn the wood quickly. If you want a 'lazy fire', open the vent half way, and when you go to sleep place the lever flush with the sill – this is the slowest burn. If you leave it on the slowest burn overnight, you should be able to crank it up in the morning without having to re-light the fire.

## Wood

There is an ample supply of dry wood stored in the woodshed at the end of the paved driveway. This wood can be used in the fireplace, as well as the barbecue. Please help yourself to wood if the baskets are empty. Please use the wood sparingly and let us know, well in advance, if you are running low.

## Outside doors

Franschhoek can be very windy at times, so when the garden and veranda doors are open, please make sure that they are folded properly back against the wall and latched where possible.



## Fire extinguishers

A portable fire extinguisher can be found next to the fridge in the kitchen. There is also a fire blanket. A second fire extinguisher can be found in the upstairs bedroom, in the open shelf, corner unit.

## Guest book

Please inscribe your comments in the guest book on the hall table. This way we can have a book that tells the stories of the happy souls that came to stay.

## Extra services

**Housekeeping weekday service:** Venah is available daily for a mini service during weekday mornings (Monday – Friday), excluding public holidays. During COVID, for everyone's safety, please wear masks if you remain in the house whilst Venah is cleaning.

**Babysitting:** Mrs S. (Julia Sinfield) is the best babysitter in town. Please request in advance by calling her on 076 339 0888 or by email at juliasinfield@gmail.com